

RND SOFT – BILLING & BACK OFFICE STAFFING SOLUTIONS

As businesses today look for ways to save costs, reduce overheads, and access a larger talent pool not limited by geographic boundaries, back office staffing is becoming increasingly popular. Back office staffing is the process of hiring, training, and managing employees who are located in different geographic locations and working remotely.

RND Soft is a 22-year-old, 2000 people strong, Information security & HIPAA compliant Certified Back Office Staffing Solutions company from India.

ADVANTAGE RND: The benefits of partnering with RND are many and are listed below:

1. **Cost Savings:** You save up to 60% on your direct manpower cost. You also save on office space, furniture, equipment, and other overhead costs. Our FTE rate starts at \$7 per hour.
2. **Focus on growth:** By taking care of the day-to-day operations, it also allows you to focus on your core business activities and look at growing your business.
3. **Wider Talent Pool:** You access a larger and diverse talent pool who can provide specific skills or expertise.
4. **Security:** RND is HIPAA and ISMS (Information Security Management Systems) certified. RND also has SOC-2 certification. RND is secure enough to even collect payments on your behalf.
5. **Scalability:** It increases your ability to quickly ramp up or down staffing levels as needed. RND has a strong recruitment and training department that helps you achieve that.
6. **Increased Productivity:** You get a workforce that is more productive as the remote work force has lesser distractions and more control over their work environment.
7. **Proof of concept – Free trial:** As a proof of the concept, RND offers a one month free trial with one full time employee.

SERVICES OFFERED: RND can perform almost any task for you that is powered by the internet and does not require the person to be physically present in the United States. Currently, RND provides the following services listed below:

1. Billing and back office services.
2. Inbound and outbound call center services.
3. Finance and accounting services.
4. Property preservation services.
5. Insurance risk inspection services.
6. Transcription and translation services.
7. Data entry and data mining services.
8. IT services such as desktop support, server maintenance, and consulting for information security management systems.
9. Software development services like mobile app development, etc.

Back office services are becoming more and more essential for businesses to stay organized and efficient, streamline operations, reduce costs, and improve customer service. A back office service like RND can save your time, money, and resources, so that you can focus on your core activities and growth.